



**COVID-19 Updates. Safety of our Clients and Team Members is our top priority.**

With the growing concerns about the coronavirus, COVID-19, CalPrivate Bank wants to assure you that we are here for you during this challenging time. Our services and availability will not be affected by this current pandemic. We have closely been monitoring the latest reports from the Centers for Disease Control (CDC), the World Health Organization (WHO) and have taken a number of precautionary measures for the health and safety of our Team Members and Clients.

Steps we're taking:

Our Teams are monitoring information from the Centers for Disease Control and Prevention (CDC), and federal, state and local agencies to help ensure the actions we're taking are in line with the latest CDC recommendations and guidance. We are communicating regularly with our Team Members to keep them informed, and to ensure their safety and that of our Clients.

Steps you can take:

What steps can we take now to minimize risk of transmission?

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.
- Teleconference instead of meeting in person if available.

We will continue to closely monitor the situation and evaluate additional measures to support our Clients and communities as needs arise. Thank you for entrusting your business with us. Our first priority remains keeping CalPrivate Bank, our Team Members and Clients safe, and well-informed, while doing what we can to help minimize potential spread of the coronavirus.

For additional information about COVID-19, **get the latest report from the Centers for Disease Control at [cdc.gov](https://www.cdc.gov)** or your local health department website.

Please know we have devoted significant resources and efforts to help mitigate against possible adverse impacts from the coronavirus and will continue working hard to provide the level of service you have come to expect.

Our banking locations remain open for business, with standard operating hours. Although some branches might have limited personnel, we also operate with a mobile workforce and will continue to provide our clients with unparalleled service and solutions during this time. Our Relationship Management Team is available to assist you.

Use of ATMs (fee free), our online banking platform and our mobile banking solutions remain available to you 24 hours a day, 7 days a week.